



STATEMENT FROM THE BOARD CHAIR

April 20, 2018

Good afternoon,

Last night, as many of you saw or have heard, there was a news story published regarding EBRCOA staff. In an effort to clarify the misinformation, I would offer this statement as EBRCOA chairwoman. This board and staff have spent the past year focused on conducting its operations in a transparent manner while preparing to significantly increase the amount of services provided to seniors as a result of the voter approved funding.

During the October 2017 Board meeting, the EBRCOA Board discussed and approved a new organizational model to align the staff with the new size and scope of operations. It included the addition of staff members to adequately provide the services for seniors. This included promotions of existing staff with greater roles and responsibilities fitting their experience and capabilities.

This additional staffing capacity is clearly displayed by our recently released first quarter report. In last three months, we have eliminated our Meals on Wheels waiting list, serving an additional 530 seniors. We have provided 859 hours of in-home community-based respite services. 3,018 units of material aid, such as nutritional supplements, walkers, and cleaning supplies, have been supplied to our seniors of needed material aids. We have served 23,570 hot meals at our senior centers across East Baton Rouge Parish, and we have delivered 72,610 meals through the Meals on Wheels program. These are just a few examples with more plans in the works including new senior centers in currently unserved areas of the parish. These accomplishments could not have been possible without our dedicated and committed staff.

As a final note, I would like to add all of our board meetings are open to the public and the recordings are available on our website. The quarterly report is also available for public consumption. I hope the public sees how the good work of this organization is meeting the needs of the many seniors in the parish, for the need is great and the work is important.

Sincerely,

Jennifer Moisant
Board Chairwoman

Enclosure:

- *2018 Quarterly Report: First Quarter*

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EAST BATON ROUGE COUNCIL ON AGING | FIRST QUARTER

IN YOUR BOX



JANUARY 1, 2018 - MARCH 31, 2018
| QUARTERLY SNAPSHOT OF SERVICES |





QUARTERLY SNAPSHOT
EAST BATON ROUGE COUNCIL ON AGING

MEETING THE NUTRITIONAL NEEDS OF EBR SENIORS

72,610	MEALS DELIVERED SINCE JANUARY 1, 2018	530	SENIORS ELIMINATED FROM OUR WAITING LIST	23,570	CONGREGATE MEALS SERVED IN SENIOR CENTERS
9,540	HALF GALLONS OF MILK TO SENIORS	12	ADDITIONAL DELIVERY ROUTES FOR MEALS ON WHEELS (INCREASED FROM 18 TO 30 ROUTES)		

<p style="font-size: 24px; font-weight: bold;">3,674</p> <p>EBRP RESIDENTS have called for Information and Assistance about our programs and services, since January 1st</p>	<p style="font-size: 24px; font-weight: bold;">224</p> <p>SENIOR APPLIED for the Medicare Savings Programs</p>	<p style="font-size: 24px; font-weight: bold;">872</p> <p>SENIORS RECEIVED payment assistance through the Entergy Power to Care, Utility Assistance and Emergency Assistance Programs</p>
<p style="font-size: 24px; font-weight: bold;">1,210</p> <p>VISITS MADE to the homes of seniors providing Homemaker Services</p>	<p style="font-size: 24px; font-weight: bold;">232</p> <p>VISITS MADE to the homes of seniors providing Personal Care Provided 634 hours of respite care</p>	<p style="font-size: 24px; font-weight: bold;">3,018</p> <p>MATERIAL AID provided to Seniors (incontinent supplies, nutritional supplements, walkers, cleaning supplies)</p>
<p style="font-size: 24px; font-weight: bold;">278</p> <p>HOURS provided to respite personal care attendants</p>	<p style="font-size: 24px; font-weight: bold;">859</p> <p>RESPIRE PERSONAL CARE number of In-Home Community Based Service hours provided in the seniors homes</p>	

INTRODUCING THE LOTUS COMPUTER LAB

Now Offering Computer Classes for seniors:

- Internet 101
- Mobile Technology
- Introduction to Social Media
- Senior Mail - How to send an email.

Technology Improvements

- Implemented SeniorStat (card swipe system), which enables the organization to streamline data collection, reduce unnecessary paper and track agency performance goals.
- Installed GPS System on vehicles provides transparency and efficiency on delivery routes, encourages driver safety, minimizes driver error, and saves on fuel cost.

Capital Outlay & Capacity Building

\$165,000

Total being spent to purchase (7) new vans for Meals on Wheels.

- Senior Center Upgrades including furniture, juice machines, milk machines, painting and flooring, etc.

\$21,000

Total spent on enhancements at the Baker Senior Center.

Approved by the Baton Rouge Food Bank for the Largest Senior Citizen Food Pantry in East Baton Rouge Parish